

Working Session #3 – Feedback & Improvement Issues Identified Per EFCOG and PSO

EFCOG

- Need to address “under” significance category of issues—look at ORPS, need an enterprise solution.
- Better define where F&I problems exist (corporate, project, or activity level)
- Identify where current best practices are for CAS
- Need “Miracle Grow” approach to improving the current F&I culture.

EM

Operating Experience

- Positive lessons learned
- Just-In-Time Lessons Learned incorporated into pre-job briefs, work planning, etc.
- Data analysis – user friendly

Event Reports

- Use Q-Dawg
- SubORPS data, ISM, Design issues captured

Issues Management

- Need periodic DOE-Contractor Interface
- Not just focused on compliance issues

NNSA

(from weaknesses identified in site action plans)

- HQ training on assessments
- Complex wide issues management roll-up
- Develop ES&H metrics
- Site & Contractor Management Reports need to include accomplishments, issues, & challenges
- Propagate the positive by benchmarking sharing, expanding EFCOG ISM & establish accountability for implementation of lessons learned

NE

- Mechanism to capture good practices identified by workers
- Activity level feedback-discuss work at conclusion, informal stop work-discuss when (not sure if problems or patterns)
- Issues Management & Lessons Learned
- Site specific F&I expectations
- Roll-up issues to institutional level
- Reluctance to report
- Improve migration of LL
- Additional emphasis needed on validating effectiveness of corrective actions.
- Prioritization of issues & corrective actions important, bringing recognition that some things not significant enough to get done.
- Manager walk-throughs.