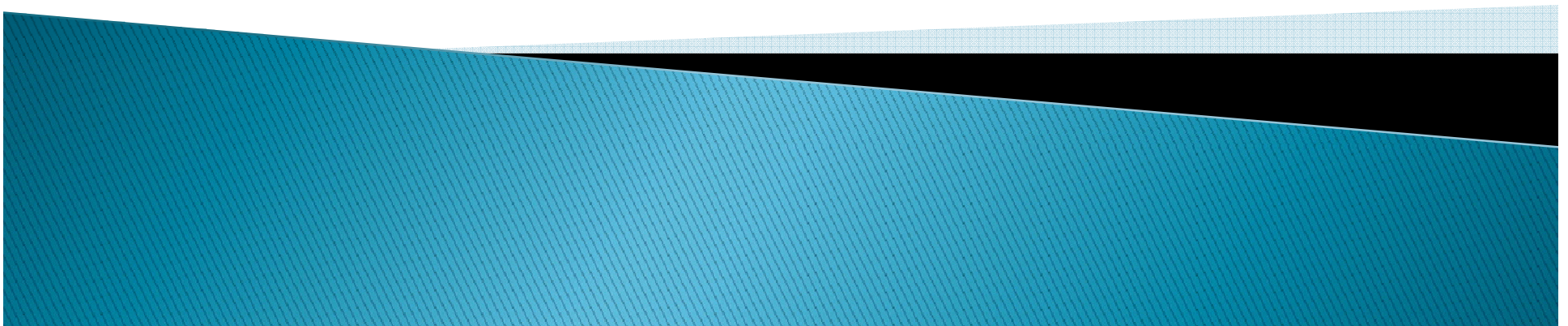


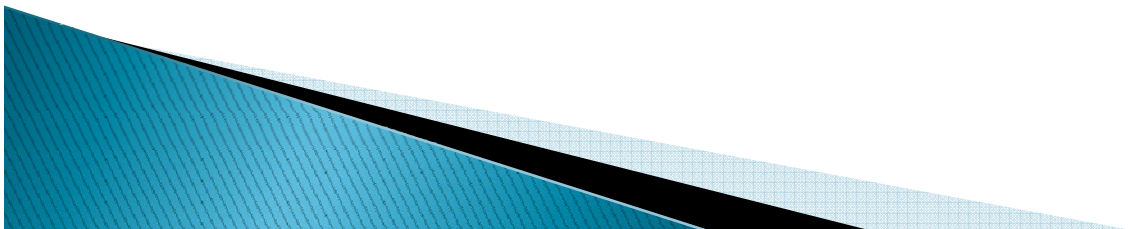
# FY2011 FTCP OPERATIONAL PLAN

GOAL 2:  
Functional Area Qualification Standards Enhancements  
Deborah Monette, Champion



# 1. Clarify Qualification Progression: *M. Alsdorf, M. Sundie*

- ▶ Status:
  - Developed Action Plan
  - Conducted Initial Conference Call
- ▶ Next Steps:
  - Identify viable qualification paths (4/15)
    - Staged qualification from Entry to Expert
  - Revise “Expert” definition in FAQs’ (4/15)
    - Knowledge and practical experience based
  - Produce qualification path plan for FTCP Agent comment/approval (7/30)



## Objective 2. Human Factors Engineering:

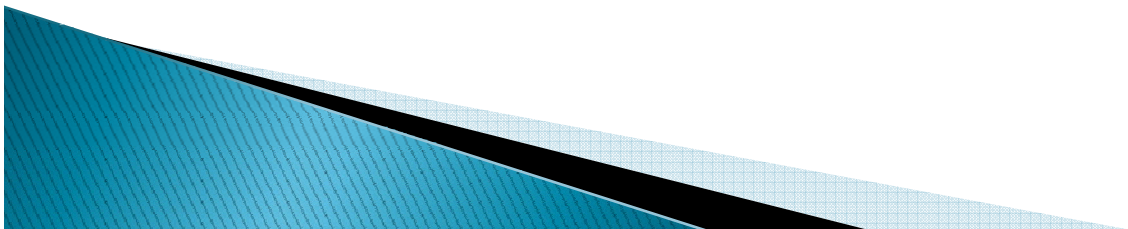
*E. Carnes, C. Dornburg, J. Hicks, E. Hughes,  
C. Ingram, R. McCallister, B. Schleyer*

### ▶ Status:

- Action Plan submitted for Panel approval
- Brief Panel on Human Factors Engineering (3/29)

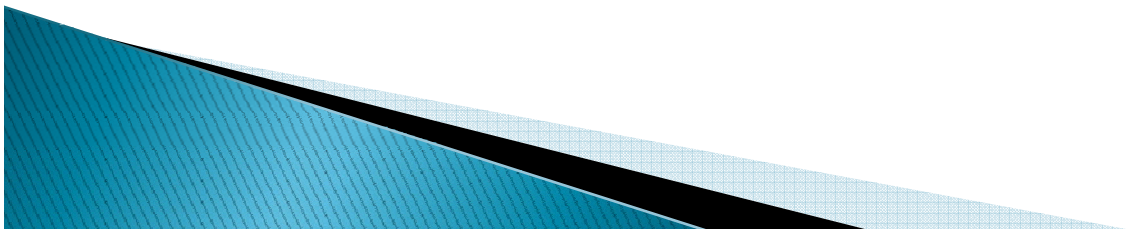
### ▶ Next Steps:

- Identify competencies and supporting knowledge and skills related to HFE for selected TQP functional areas (5/30)
- Panel approve HFE competencies (7/30)
- Design and develop training to support the above HFE competencies (10/31)



### 3. Exam Question Bank Developments: *R. Hastings, C. Watts, M. Alsdorf*

- ▶ Status:
  - Procured an Examination Generator
  - Installed on NNSA Service Center server
- ▶ Next Steps:
  - Complete initial training (3/30)
  - Populate/test the database – STSM, FRs, etc. based on numbers in initial qualification (6/30)
  - Develop Administrator and User Guides (9/30)
  - Deliver database and examination capabilities for use – (9/30)



## 4. JTA Process:

### *B. Weaver, C. Watts, E. Gates*

- ▶ Status:
  - Packages have been prepared to help with performing JTAs for each FAQS
- ▶ Next Steps:
  - FAQS sponsors assemble their SME teams to perform JTAs
  - Perform JTAs
  - Revise FAQS – regular or accelerated schedule?

