



Office of Environment, Safety, and Health

EH Expectations on Metrics Panel Discussion

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Expectations

- DOE O 210.1 Requires:
 - DOE HQ and Field Elements **MUST** evaluate OPEX Program Effectiveness during ISM Assessments
 - Contractors – **MUST** Establish Metrics and Assess OPEX Program Performance during ISM Assessment
- Specific Metrics are **NOT** Specified





Expectations

- Metrics Should Evaluate:

1. Effectiveness of Lessons Learned Communication

- Lessons making it to those who need them
- Lessons Delivered in a Timely Manner (i.e., when needed)
- Feedback Provided to Originator on Value/Needed Improvements
- Response on Actions Taken/Planned are Provided on Actionable Corporate Operating Experience Documents in Timely Manner





Expectations

- Metrics Should Evaluate:
 2. Effectiveness of the Lessons Learned in Correcting/ Preventing Re-occurrence of Adverse Events
 - Lessons Learned solved a Performance Problem
 - No New Occurrences with the Same Type Problem, or have decreased in significance
 - The Same Lessons Learned are not being Repeatedly Developed
 - Lessons Learned are Actively sought by planners/workers to plan work





Expectations

- Metrics Should Evaluate:
 3. Effectiveness of Lessons Learned in Improving Operations
 - Good Work Practice resulted in More Efficient Operations
 - Time or Cost Savings Resulted
 4. Management Has Demonstrated Its Commitment to Lessons Learned

