



US ARMY CHEMICAL MATERIALS AGENCY

Lessons Learned Program Update

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CMA LL Participants

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- **Chemical Demilitarization Facilities**
 - 3 in operations
 - 3 in systemization
 - 2 in construction
 - 1 closed
- **Government Depots**
- **Government Headquarters**



Transfer of LL Program Responsibility to Sites

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- Sites responsible for their LL Programs
 - All sites share their LL internally and externally
- All sites submit LL to a Central LL Library for sharing with other sites
 - A common server managed by one Systems Contractor
- Previous LL Database available for reference



Program Execution

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- Sites develop lessons and share with workforce
 - LL shared through site safety meetings, briefings, and newsletters
- Critical lessons shared quickly through advisories
- Sites conduct monthly Project Technical Reviews to discuss important issues and resolutions
 - Agendas are topic-specific
 - Review amongst Subject Matter Experts



LL Integrated Process Team

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- LL Integrated Process Team meets periodically
- IPT consists of SCs and Government representatives
- Venue to address issues and challenges
- Identifies roles and responsibilities of participants



New LL Program Participants

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- Management plan and procedures in development
- Depots are new participants to LL program
 - No previous experience with the CMA LL Program
 - Briefings scheduled for senior management at all Depots
- Top-down approach to obtain commitment and support from senior management
- Offering training to affirm lessons learning, capturing, and sharing culture at every level



LL Program Comparison

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Previous LL Program

- Predominately Government driven, with directed actions and mandated requirements to obtain site input
- Site ownership of the program was never achieved
- Prioritization of issues and tracking the implementation and value of the lessons was not accomplished
- Supplemented largely by Government input with some SC voluntary input

New Program:

- Owned by the sites/SC
- Multiple new venues for discussions
- Reviews held through electronic media
- Focuses on prioritization of LL based on their importance to safety, health and protection of the environment
- Establishes an audit trail on implementation of critical lessons learned



Assessment of Current LL Program

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Successes

- Program milestones
 - LL posted to LL Library since inception: 255
 - Advisories distributed during same time period: 17
 - Plant Technical Reviews: 5 - hosted by 5 sites
- Implementation of Technical reviews has been successful
 - Very positive feedback received from SMEs
- Including new participants (depots) in the LL program

Improvements

- Evaluating need for metrics to measure usefulness and effectiveness of the program.
- Continuous training is an important compliment to effective lessons learned.